

# Ochil View's Tenancy Sustainment Team

**What we can do for you.....**Our Tenancy Sustainment Team aims to help you to maximum your income and identify your entitlement to benefits.

Our Tenancy Sustainment team will achieve this by giving advice on all kinds of benefits including:



Universal Credit / Income - Related Benefits

Scottish Welfare Fund

Employment Support Allowance

Working Tax and Child Tax Credits

Housing Benefit and Council Tax Reduction

Pension Credit

Personal Independence Payment / Disability Living Allowance

Attendance Allowance

Offering a full benefit check which will include identifying any other benefits you may be entitled to claim. We offer assistance to fill in the relevant forms and associated paperwork. Should your claim be unsuccessful, we can also offer help and assistance to appeal.



## We can also help with:

- Budgeting information and helpful tips
- Accessing home insurance
- Accessing a bank account/Credit Unions
- Fuel poverty preventative information and advice.
- Referral to HEAT to access the Warm Discount Scheme and Grants.
- Referral for specialised money advice service
- Access to low cost second-hand furniture with up to 50% discounts for Ochil View tenants (*only if referred by the Tenancy Sustainment Team*)

## Protecting your Personal Details

We may ask you for personal information to help us to give you the correct advice. With your permission, we only share this data with other agencies if we believe that to do so is necessary for the purpose of helping you to secure your benefit entitlement.



**Our Service is Free, Independent, Confidential, Impartial and available to all Ochil View Housing Association Tenants**

Contact Robert Cowan or Margaret Hall on 01259 722899 or email us on [robert.cowan@ochilviewha.co.uk](mailto:robert.cowan@ochilviewha.co.uk) or [margaret.hall@ochilviewha.co.uk](mailto:margaret.hall@ochilviewha.co.uk)