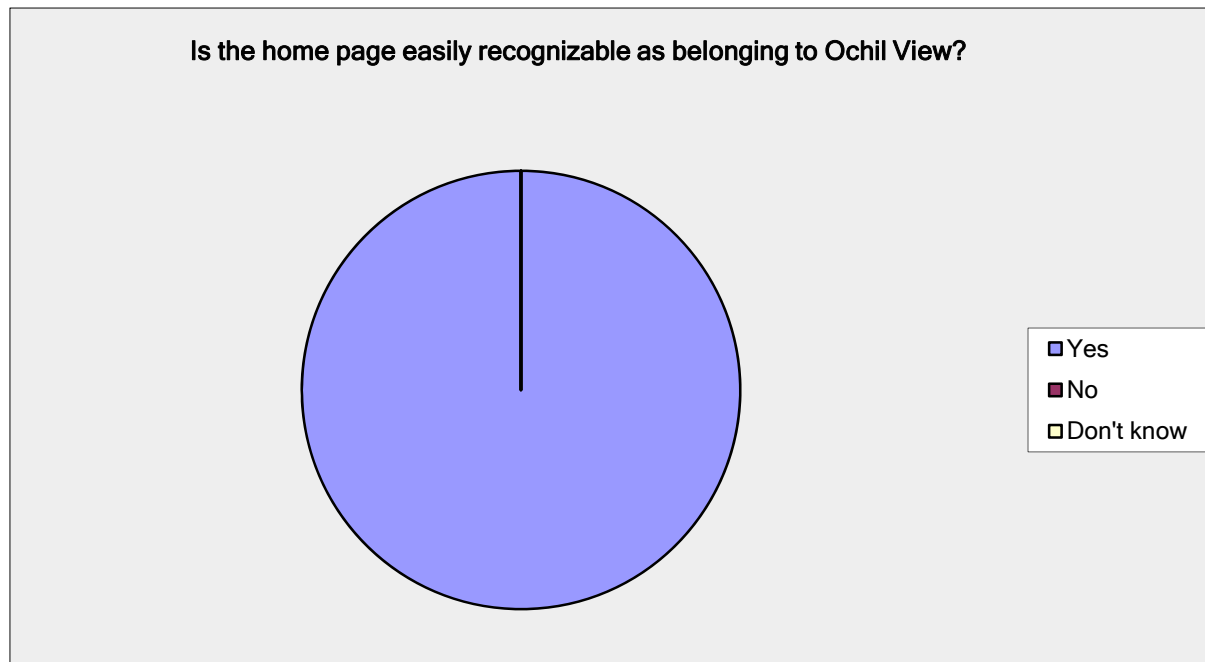


Website development Survey

Is the home page easily recognizable as belonging to Ochil View?		
Answer Options	Response Percent	Response Count
Yes	100.0%	7
No	0.0%	0
Don't know	0.0%	0
How could the home page be made more recognisable ?		0
<i>answered question</i>		7
<i>skipped question</i>		0



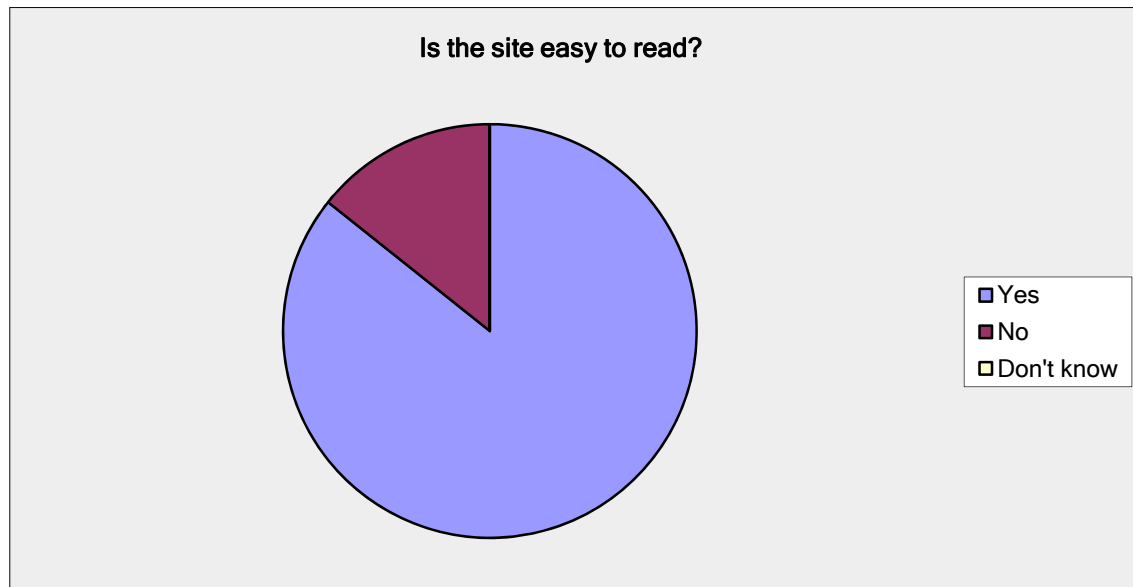
Website development Survey

Is the site easy to read?		
Answer Options	Response Percent	Response Count
Yes	85.7%	6
No	14.3%	1
Don't know	0.0%	0
How could the site be improved ?		1
<i>answered question</i>		7
<i>skipped question</i>		0

Comments

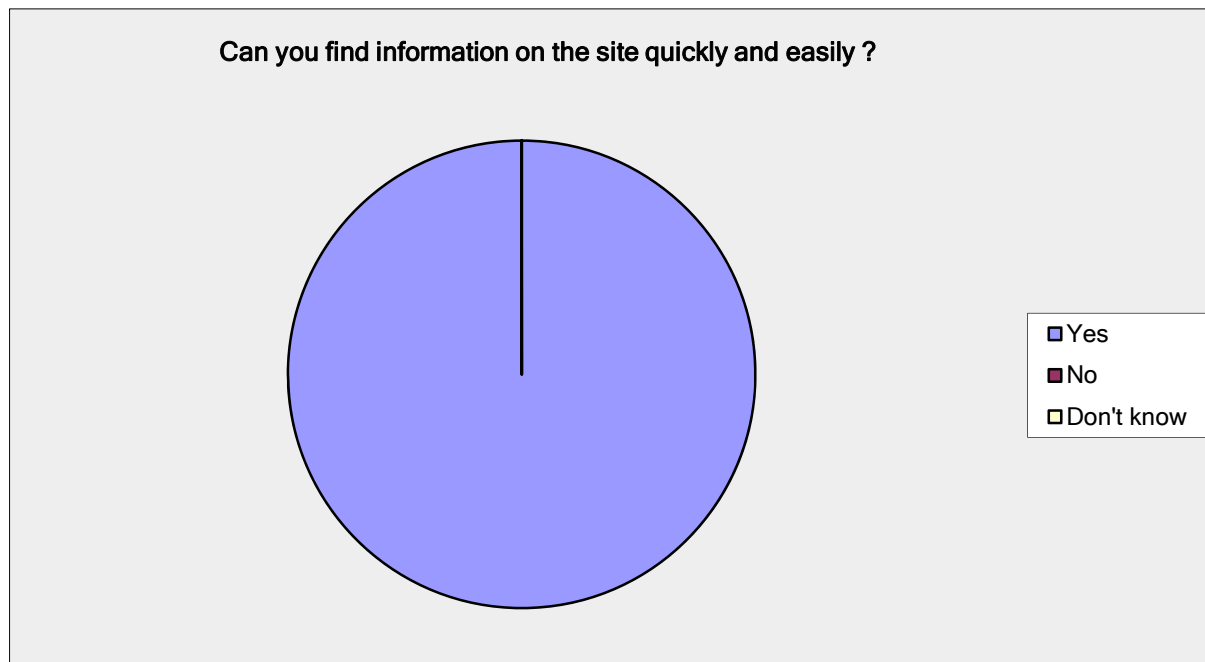
Some pages dont appear correct with the text overlapping

Text sometimes does not appear correctly on some pages when I have accessed the website. Does not happen all the time.



Website development Survey

Can you find information on the site quickly and easily ?		
Answer Options	Response Percent	Response Count
Yes	100.0%	7
No	0.0%	0
Don't know	0.0%	0
<i>answered question</i>		7
<i>skipped question</i>		0

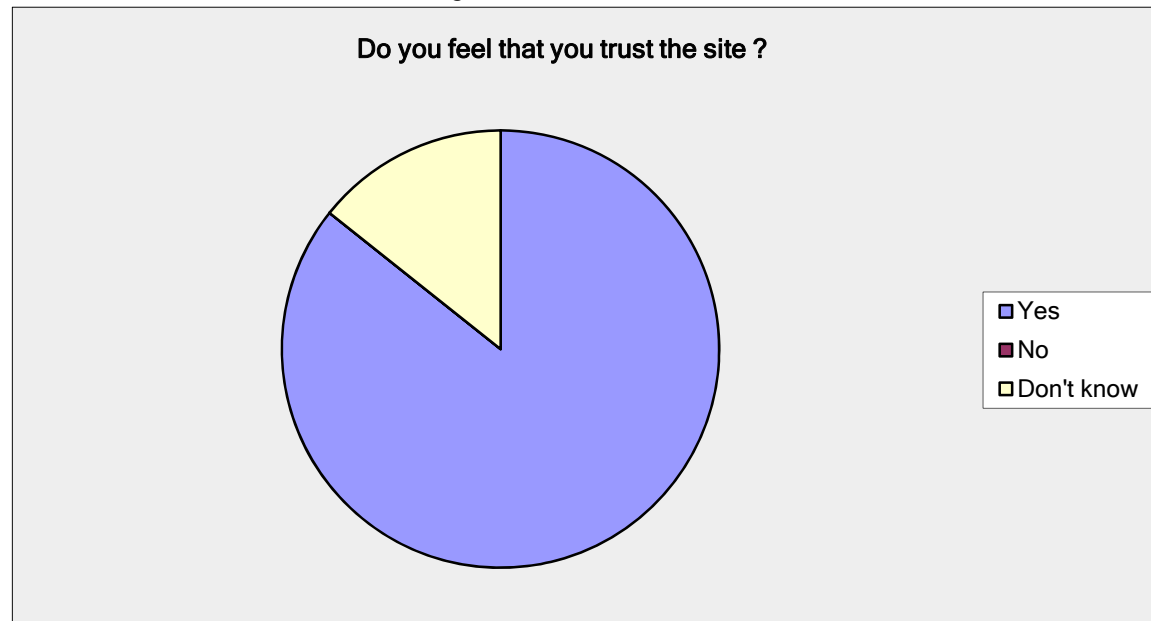


Website development Survey

Do you feel that you trust the site ?		
Answer Options	Response Percent	Response Count
Yes	85.7%	6
No	0.0%	0
Don't know	14.3%	1
How could the site be made more trustworthy?		1
<i>answered question</i>		7
<i>skipped question</i>		0

Comments

I'm new to the site so it'll take time to get used to it.



Website development Survey

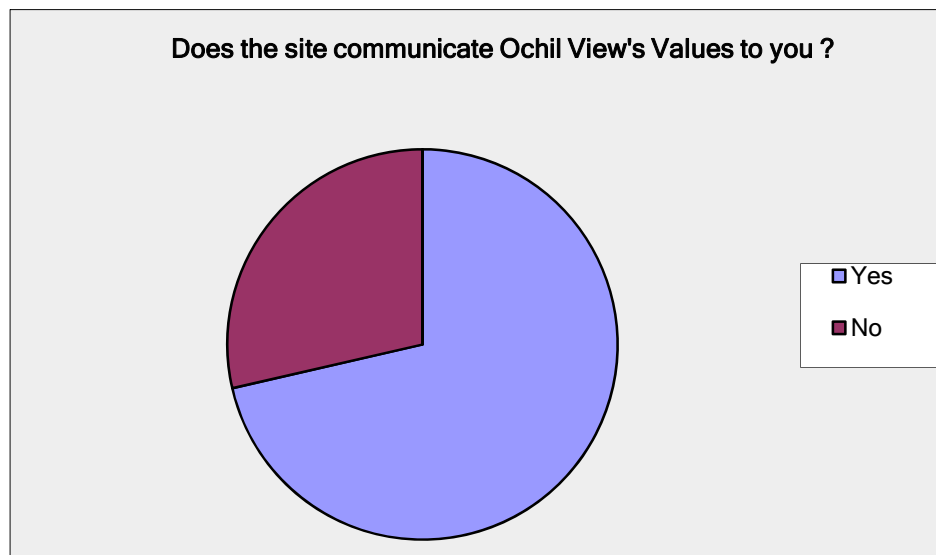
Does the site communicate Ochil View's Values to you ?		
Answer Options	Response Percent	Response Count
Yes	71.4%	5
No	28.6%	2
Don't know	0.0%	0
How could the site better communicate Ochil View's values ?		2
<i>answered question</i>		7
<i>skipped question</i>		0

Comments

They dont appear to jump out at you.

More obvious on front page

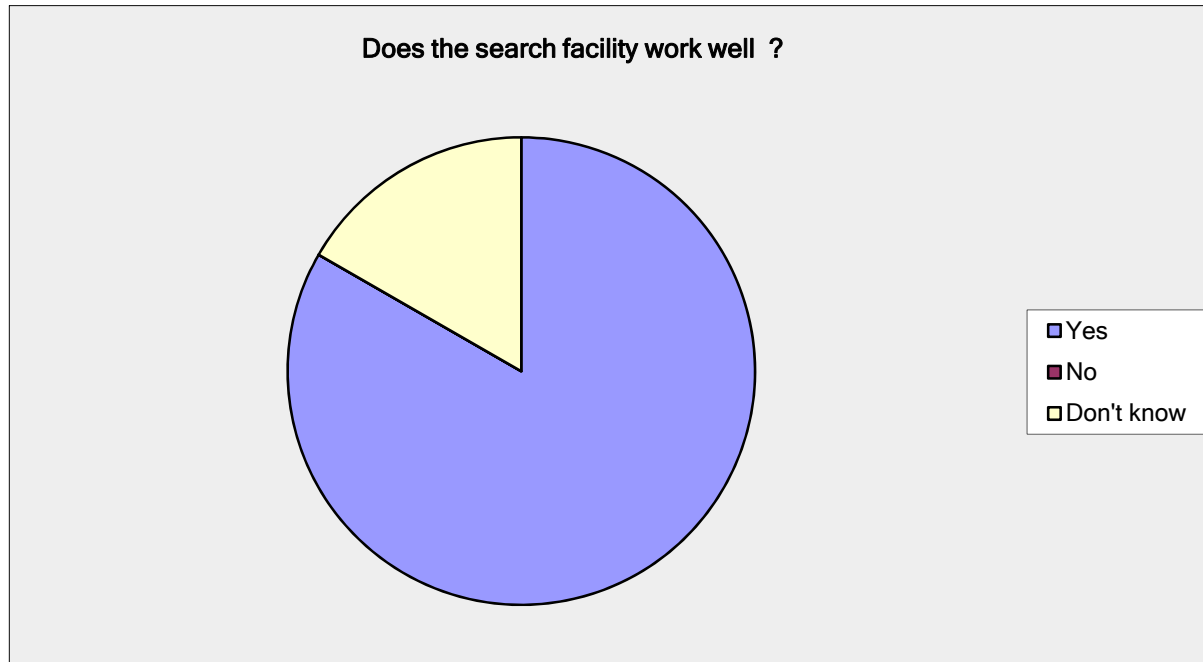
In terms of values of OVHA, there is nothing obvious on the homepage.



Website development Survey

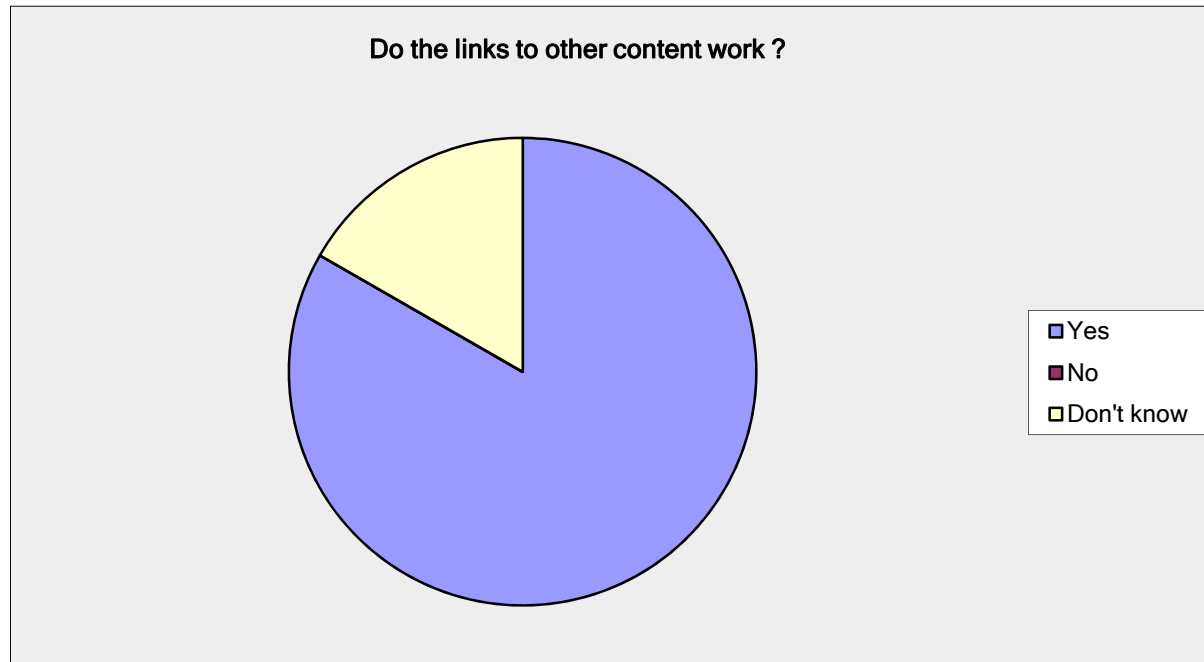
Does the search facility work well ?		
Answer Options	Response Percent	Response Count
Yes	83.3%	5
No	0.0%	0
Don't know	16.7%	1
<i>answered question</i>		6
<i>skipped question</i>		1

Comments



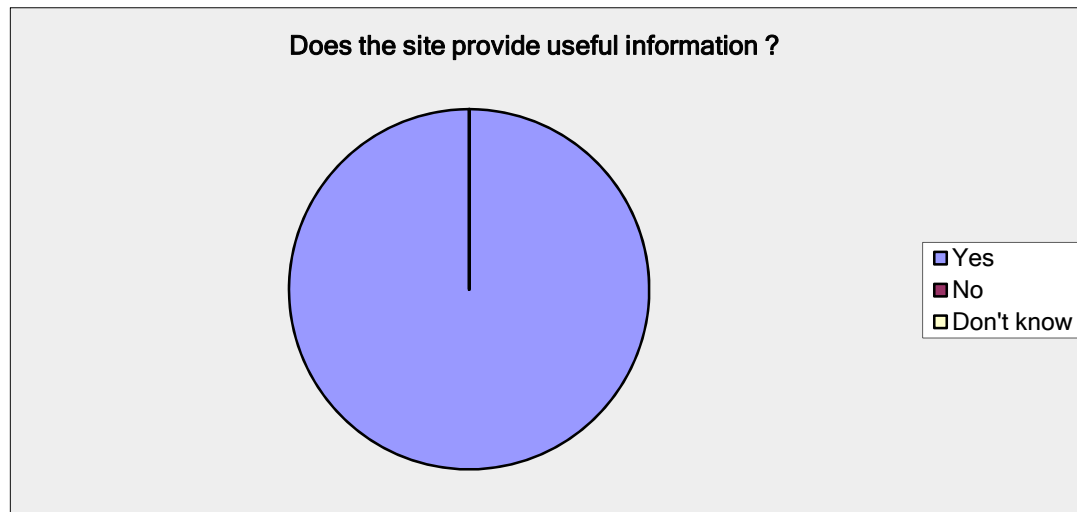
Website development Survey

Do the links to other content work ?		
Answer Options	Response Percent	Response Count
Yes	83.3%	5
No	0.0%	0
Don't know	16.7%	1
<i>answered question</i>		6
<i>skipped question</i>		1



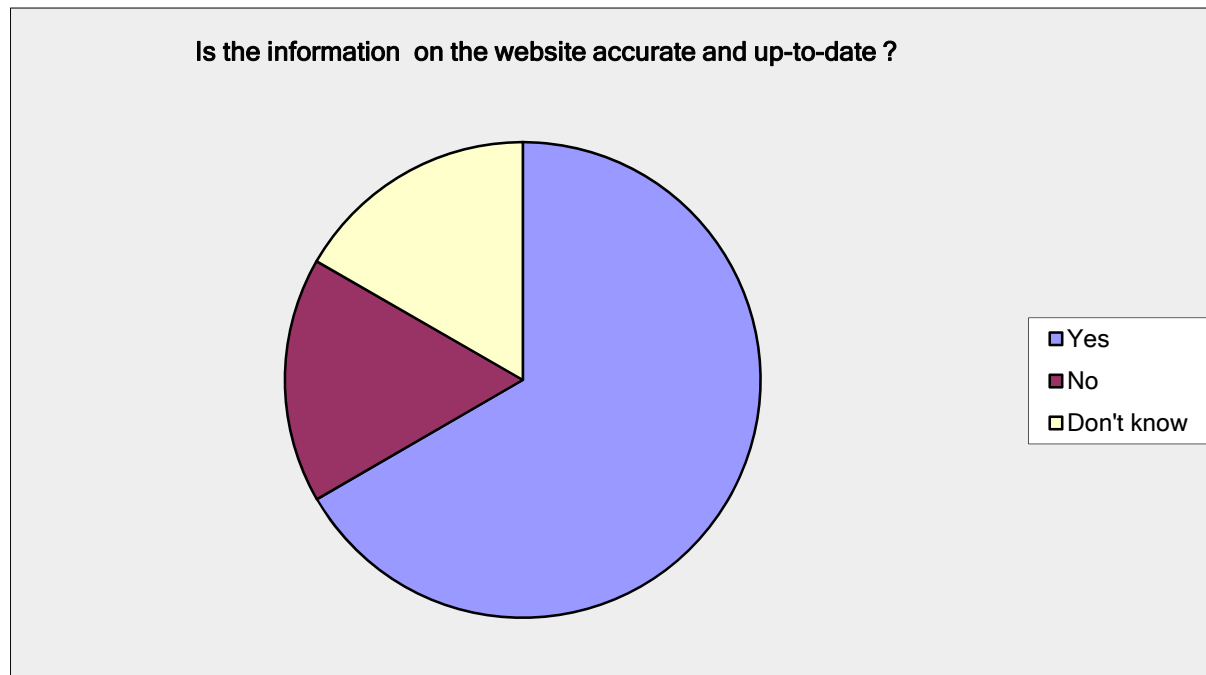
Website development Survey

Does the site provide useful information ?		
Answer Options	Response Percent	Response Count
Yes	100.0%	6
No	0.0%	0
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1



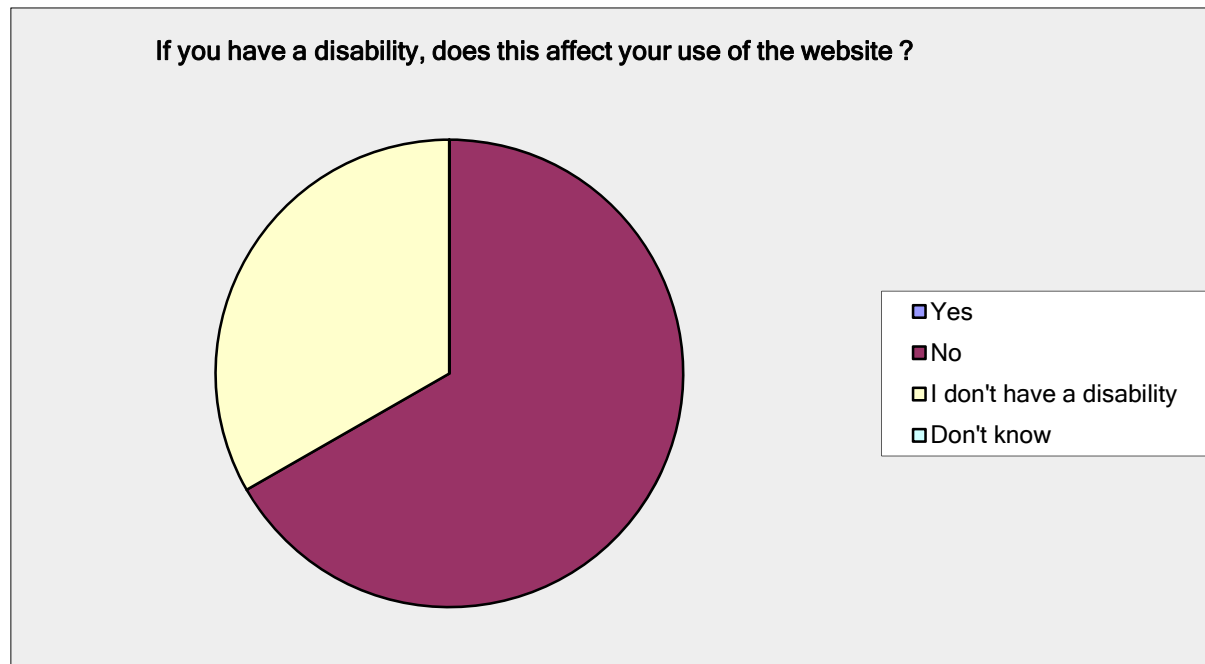
Website development Survey

Is the information on the website accurate and up-to-date ?		
Answer Options	Response Percent	Response Count
Yes	66.7%	4
No	16.7%	1
Don't know	16.7%	1
<i>answered question</i>		6
<i>skipped question</i>		1



Website development Survey

If you have a disability, does this affect your use of the website ?		
Answer Options	Response Percent	Response Count
Yes	0.0%	0
No	66.7%	4
I don't have a disability	33.3%	2
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1



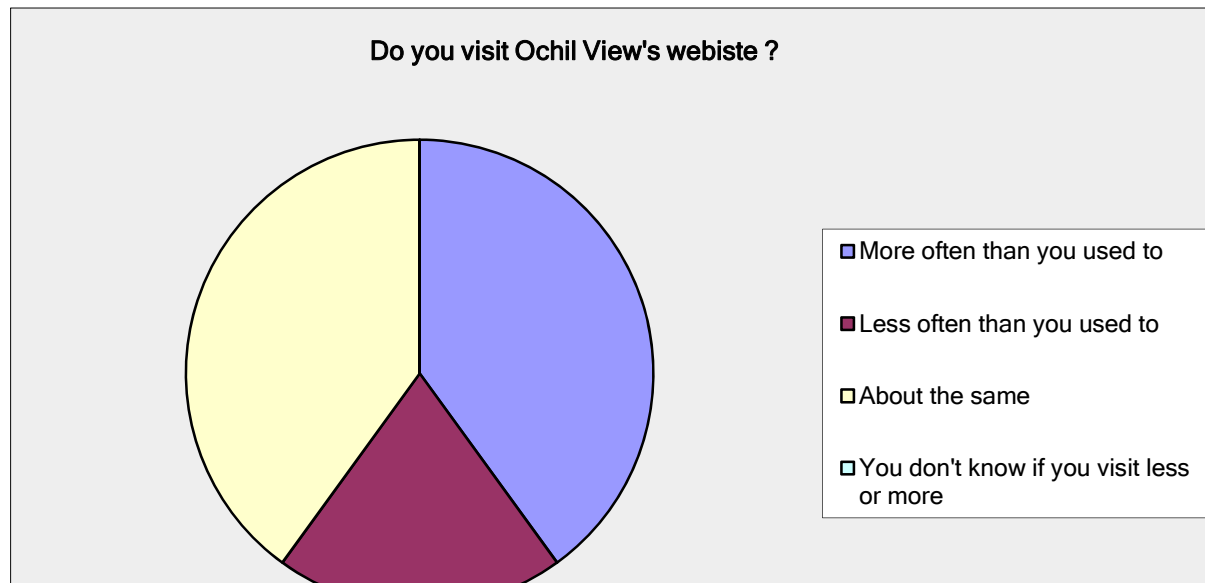
Website development Survey

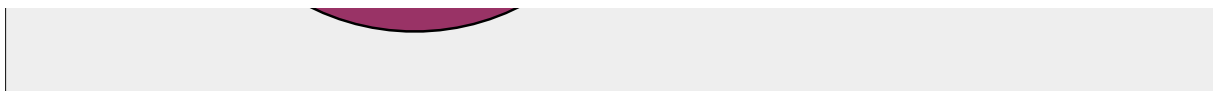
Do you visit Ochil View's webiste ?		
Answer Options	Response Percent	Response Count
More often than you used to	40.0%	2
Less often than you used to	20.0%	1
About the same	40.0%	2
You don't know if you visit less or more	0.0%	0
Why do you have that view ?		2
<i>answered question</i>		5
<i>skipped question</i>		2

Comments

Never visited it before today.

Mainly use facebook



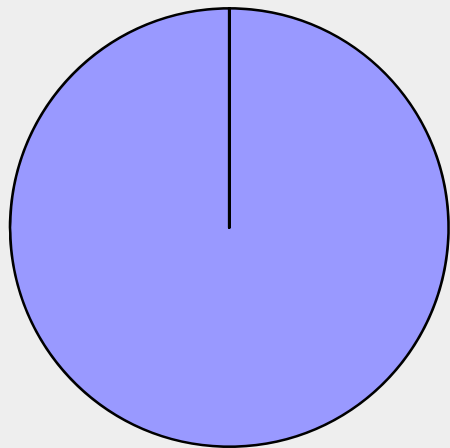


Website development Survey

Would you like to see Agendas and Minutes from the Involved Resident's Group on the website ?

Answer Options	Response Percent	Response Count
Yes	100.0%	6
No	0.0%	0
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like to see Agendas and Minutes from the Involved Resident's Group on the website ?

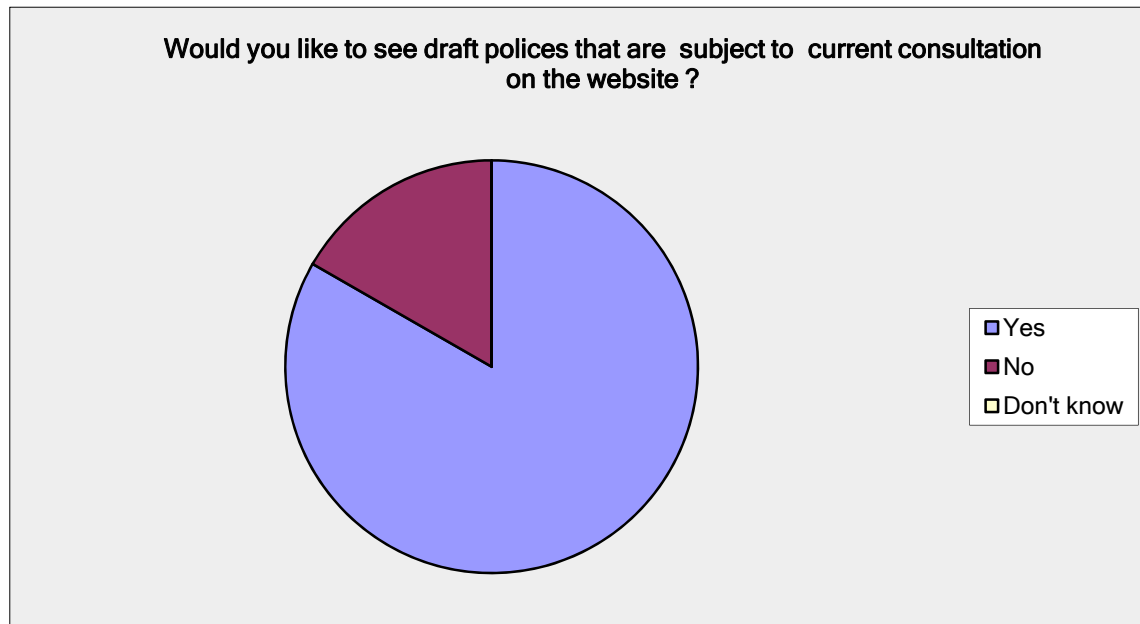


- Yes
- No
- Don't know

Website development Survey

Would you like to see draft polices that are subject to current consultation on the website ?

Answer Options	Response Percent	Response Count
Yes	83.3%	5
No	16.7%	1
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1

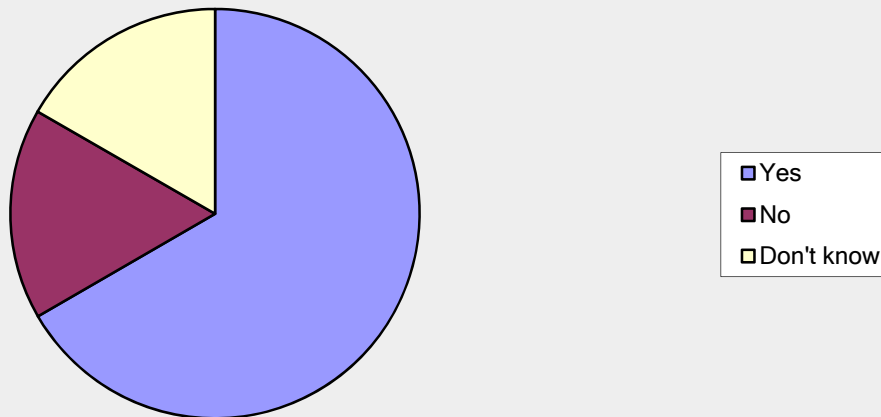


Website development Survey

Would you like to see Performance Information on the website to tell you how Ochil View performs in terms of rent arrears, repair response times etc?

Answer Options	Response Percent	Response Count
Yes	66.7%	4
No	16.7%	1
Don't know	16.7%	1
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like to see Performance Information on the website to tell you how Ochil View performs in terms of rent arrears, repair response times etc?

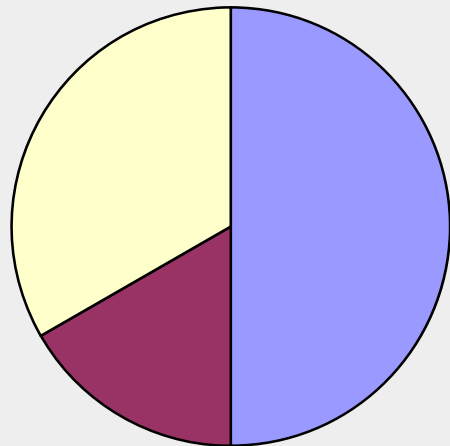


Website development Survey

Would you like to see information about consultations that have closed and the outcomes of those consultations on the website ?

Answer Options	Response Percent	Response Count
Yes	50.0%	3
No	16.7%	1
Don't know	33.3%	2
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like to see information about consultations that have closed and the outcomes of those consultations on the website ?



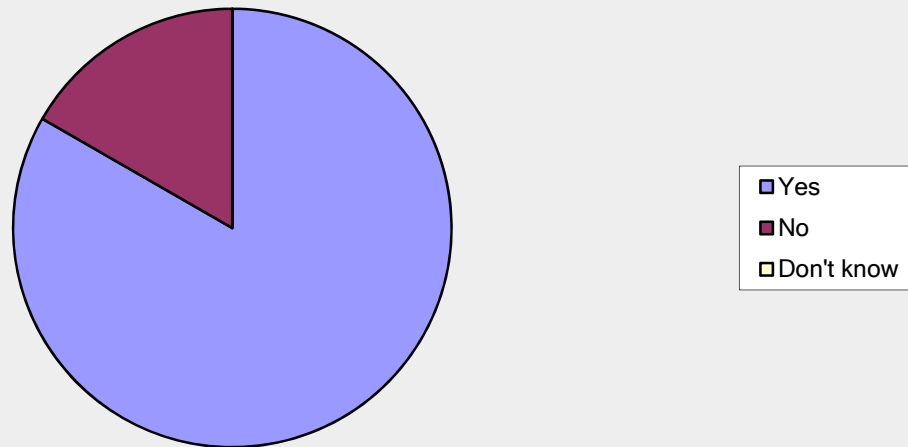
■ Yes
■ No
■ Don't know

Website development Survey

Would you like a library of online forms, for example to apply for a house exchange, to alter your home ?

Answer Options	Response Percent	Response Count
Yes	83.3%	5
No	16.7%	1
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like a library of online forms, for example to apply for a house exchange, to alter your home ?

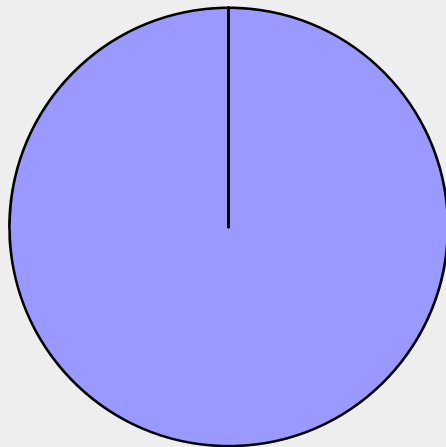


Website development Survey

Would you like the option to request a telephone call back at a convenient time ?

Answer Options	Response Percent	Response Count
Yes	100.0%	6
No	0.0%	0
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like the option to request a telephone call back at a convenient time ?



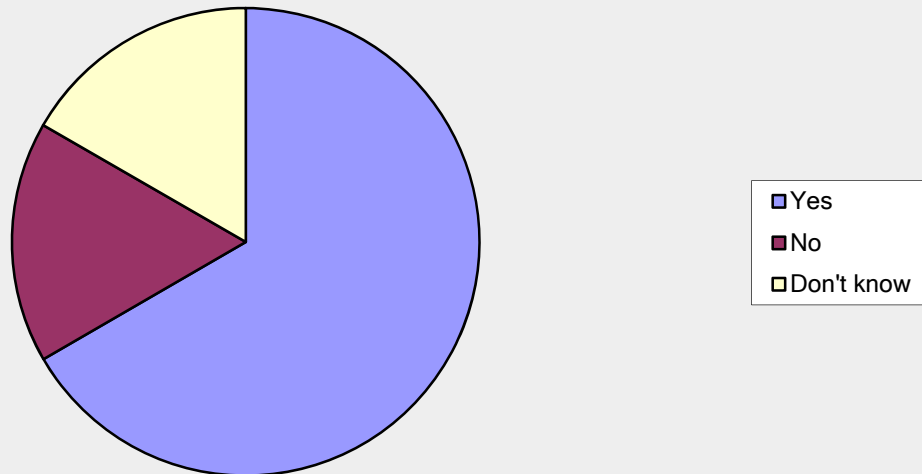
- Yes
- No
- Don't know

Website development Survey

Would you like to be able to view your rent account online?

Answer Options	Response Percent	Response Count
Yes	66.7%	4
No	16.7%	1
Don't know	16.7%	1
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like to be able to view your rent account online?

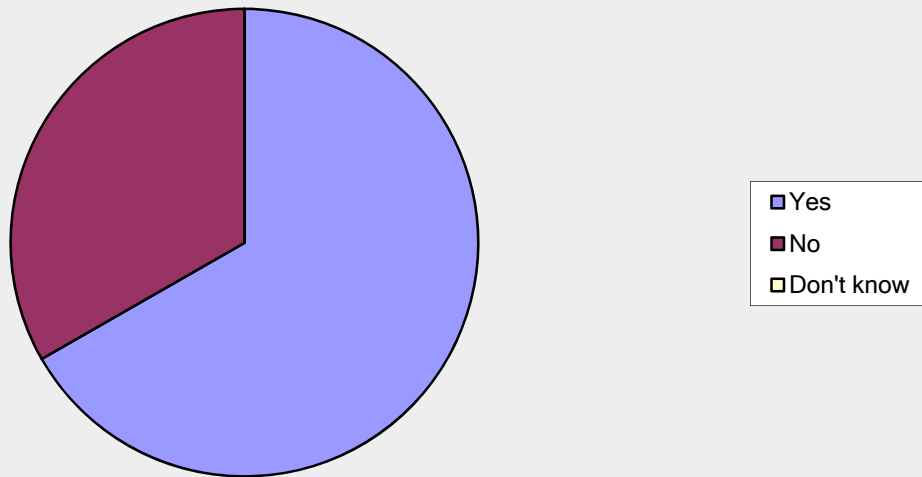


Website development Survey

Would you like to be able to see your repairs history online ?

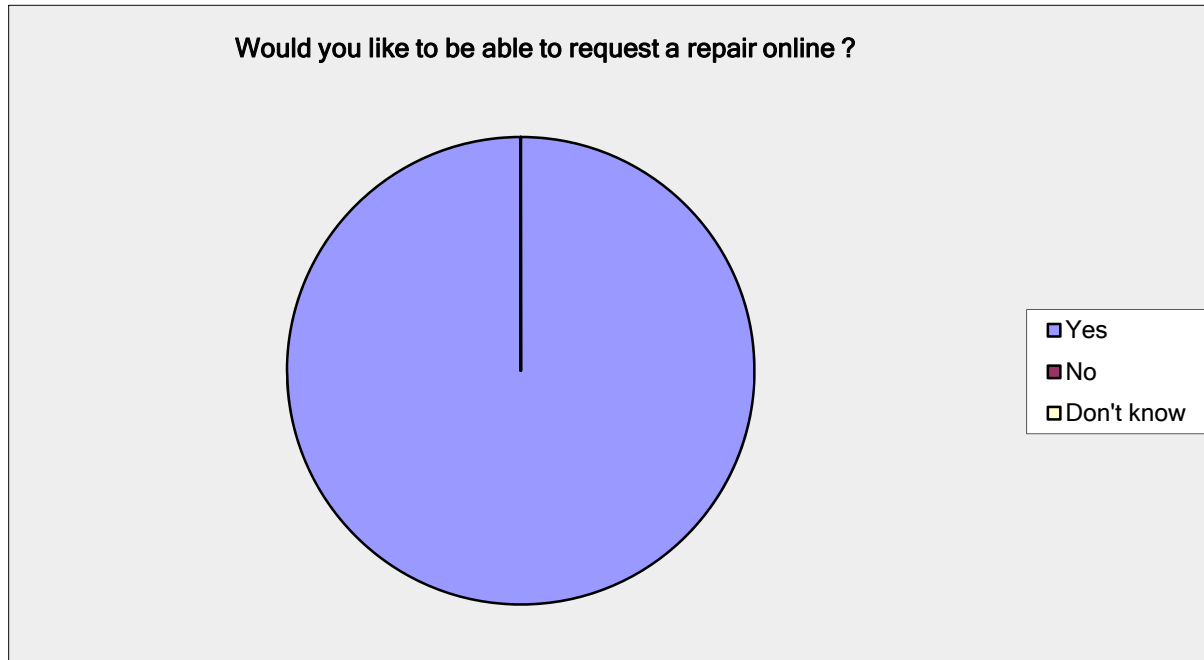
Answer Options	Response Percent	Response Count
Yes	66.7%	4
No	33.3%	2
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1

Would you like to be able to see your repairs history online ?



Website development Survey

Would you like to be able to request a repair online ?		
Answer Options	Response Percent	Response Count
Yes	100.0%	6
No	0.0%	0
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1



Website development Survey

Do you have any suggestions about how the website could be improved ?

Answer Options	Response Count
	2
<i>answered question</i>	2
<i>skipped question</i>	5

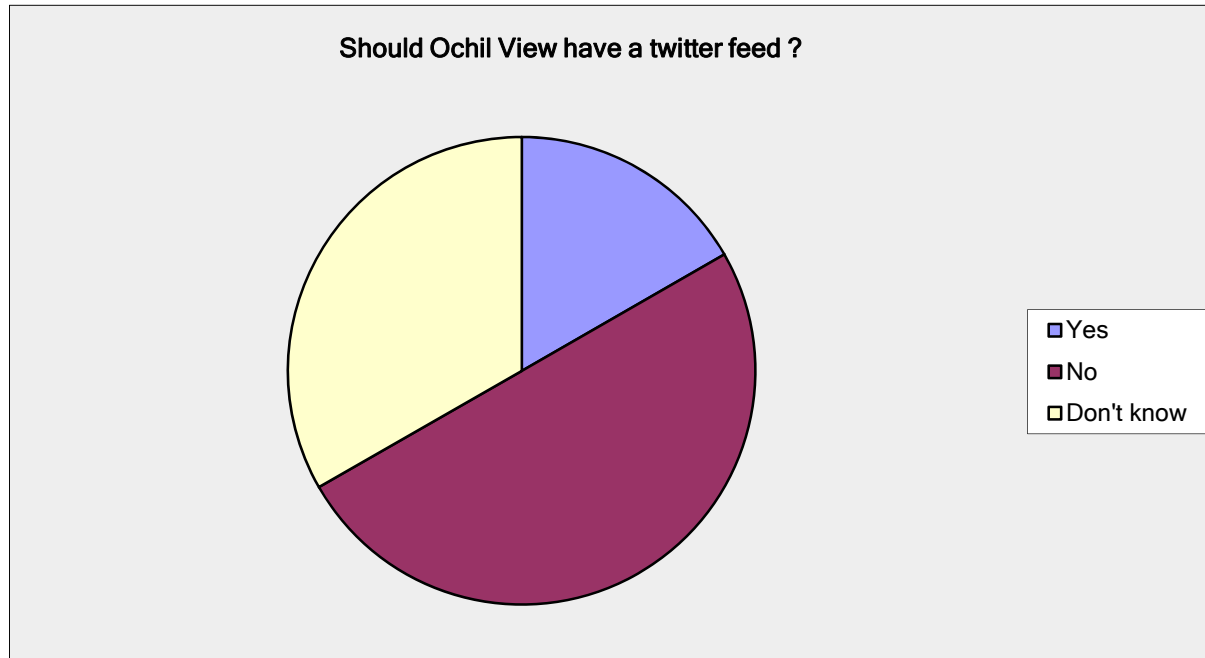
Comments

None at all, apart from the items I've ticked above, it's an excellent website and very easy to find your way around. Perhaps a list of upcoming developments, ie kitchen/bathroom, gardening and/or painting schedules would be helpful I know it's a housing association, but what about a website like clacksweb have.

Maybe this getting done already if it is sorry .But maybe a direction maybe like a twitter page highlighting the work o/view do on say estate walk about, I think with social media in (nearly everyones) reach for all.I think people will always have a rant over some issue or other that they have on ochil view, and being honest o.view do ,do a good job in the whole .But give people maybe a sort of like ochil view residents page maybe a forum for sensible discussions, when work on houses are starting etc .Give the residents a password for like sort of an internal Internet page. But residents have to take some responsibility as well ,sort of take ownership for their community ,no point in moaning if don't do anything about it.sorry for droning on but I take pride in my house and it really annoys me when people have lack of respect attitude.Ochilview cannot do everything. On a final note how about I know it sounds naff.how about a Web cam for meetings for people who maybe work shifts ,struggle to get out.that way they could contribute maybe saving the assosation on mail that being honest most will bin.just a thought.thanks.

Website development Survey

Should Ochil View have a twitter feed ?		
Answer Options	Response Percent	Response Count
Yes	16.7%	1
No	50.0%	3
Don't know	33.3%	2
<i>answered question</i>		6
<i>skipped question</i>		1



Website development Survey

Do you have a "whatsapp" account ?		
Answer Options	Response Percent	Response Count
Yes	16.7%	1
No	83.3%	5
Don't know	0.0%	0
<i>answered question</i>		6
<i>skipped question</i>		1

