

Are you struggling to pay your rent? Ochil View's Tenancy Sustainment Team can carry out a benefit check for you and see if you are entitled to help. We can also help you to apply should you be entitled.

You may be entitled to, or already receiving, one of the following benefits:

UNIVERSAL CREDIT

[Universal Credit](#) is a payment to help with your living costs. It is paid monthly or twice monthly. You may be able to get it if you are on a low income or are out of work.

You could get money to help pay your housing costs. How much you get depends on your age and circumstances.

Weblinks:

For more information: www.gov.uk/universal-credit/

To apply: www.universal-credit.service.gov.uk/

HOUSING BENEFIT

[Housing Benefit](#) can help you pay your rent if you're unemployed, on a low income or claiming benefits. It is being replaced by Universal Credit.

You can only make a new claim for Housing Benefit if you meet certain conditions.

If you are currently on Housing Benefit and you have a change in your circumstances this may result in having to claim Universal Credit.

Weblinks:

For more information: www.gov.uk/housing-benefit

In Clackmannanshire: www.clacks.gov.uk/council/housingbenefitandcounciltaxred/

In Fife: www.fife.gov.uk/kb/docs/articles/housing/housing-benefit

JOBSEEKER'S ALLOWANCE

You can apply for [Jobseeker's Allowance](#) to help you when you look for work. You may be entitled to [Universal Credit](#). If you are you could get Universal Credit at the same time or instead of 'new style' Jobseeker's Allowance.

Weblinks:

For more information: www.gov.uk/jobseekers-allowance

Contact the Tenancy Sustainment Team:

Phone -

01259 722899

Email -

customerservices@ochilviewha.co.uk



DISCRETIONARY HOUSING PAYMENTS

[Discretionary Housing Payments](#) can provide extra money when your council decides that you need extra help to meet your housing costs.

Your council will look at your circumstances to see whether you are eligible for a Discretionary Housing Payment. They will decide whether to award, how much you will be paid and for how long you will receive the payment.

To claim a Discretionary Housing Payment you must be in receipt of [Housing Benefit](#) or [Universal Credit](#) with housing costs towards rental liability.

Discretionary Housing Payments can be used to offset reductions to Housing Benefit or Universal Credit housing costs due to the [benefit cap](#) and/or removal of the spare room subsidy (better known as the [bedroom tax](#))

Weblinks:

For more information: www.gov.uk/government/publications/claiming-discretionary-housing-payments

In Clackmannanshire: www.clacks.gov.uk/council/discretionaryhousingpayments/

In Fife: www.fife.gov.uk/kb/docs/articles/housing/housing-benefit/discretionary-housing-payment

TAX CREDITS

Tax credits have been replaced by Universal Credit for most people. You can only make a new claim for tax credits if you get the [severe disability premium](#) or got it in the past month and are still eligible for it.

If you cannot make a new claim for tax credits, you may be able to apply for [Universal Credit](#) if you are under State Pension age (or your partner is) or [Pension Credit](#) if you (and your partner) are over [State Pension age](#)

If you are already claiming Tax Credits and your [circumstances change](#) you must report this as soon as possible. Depending on the change your tax credits may stop and you will be unable to make a new claim. You would then need to claim Universal Credit or Pension Credit as above.

Weblinks:

For more information: www.gov.uk/browse/benefits/tax-credits

To apply: www.gov.uk/claim-tax-credits

To renew: www.gov.uk/renewing-your-tax-credits-claim

Working Tax Credits: www.gov.uk/working-tax-credit

Child Tax Credits: www.gov.uk/child-tax-credit

Contact the Tenancy Sustainment Team:

Phone -

01259 722899

Email -

customerservices@ochilviewha.co.uk

