

THE LOCHIL VIEW

Factored Owners

LOCAL EVENTS and community information near you!

Looking to stay active, or to improve your fitness, or even just to try something new? Clackmannanshire Council have a range of different fitness activities you can consider. If you are interested, you can see the full list here: <https://www.clacks.gov.uk/learning/weeklyclasses/>

Do you require help with your computer or tablet?

Between 11th February 2025 to Wednesday 25th June 2025, CTSi Digital Champions can help you work your computer or tablet and answer any questions about emails, CVs and attachments. Weekly drop-in sessions are offered at various venues in Tillicoultry and Alloa. For more details visit: <https://ctsi.org.uk/>

Menstrie Community Council is holding their Annual Duck Race on Sunday 20th April 2025.

There will be community stalls, prizes, kids fair rides and food. Alternatively, they have a Bingo Night on April 24th at the Dumyat Centre. More information can be found at <https://www.menstrie.org/events>



MENSTRIE'S DUCK RACE
SUNDAY 20TH APRIL
£2 £2
£2 A DUCK | 3 RACES | 250 DUCKS PER RACE
LIMITED SALON & BUZZER FOR HOUSEHOLD
5 PRIZES PER RACE
COMMUNITY DUCKS FROM BIRTH FROM MENSTRIE'S CARE
www.menstrie.org
PRIZES SPONSORED BY
www.menstrie.org.uk
COMMUNITY DUCKS FROM BIRTH FROM MENSTRIE'S CARE
www.menstrie.org.uk

Factoring Information UPDATES

As part of our annual review, we recently updated several documents we provide to you such as our Development Schedules and our Statement for Services. You will have received updated copies of these by post or email depending on what your preferences are.

These are important documents that describe the services we provide and explain how repairs, insurance and other costs are derived from. We would encourage you to read through these and if you have any questions, get in touch with our team via factoring@ochilviewha.co.uk or by phone to 01259 722899.

Bin RECYCLING

We continue to visit our Estates on a regular basis inspecting communal areas and closes. It has become an ongoing issue in areas of rubbish not being disposed of correctly and bags being dumped, these are then ripped open by animals attracting vermin to the area along with causing an unsightly mess.

If others are filling your bin, you can purchase a padlock for your bin – ensuring this is removed for uplift day.



Did you know that Dollar Academy offer FREE French, German, Italian, Mandarin & Spanish classes? These are running right through until June 2025 on Tuesdays, Wednesdays and Thursdays. Participants should be absolute beginners and above school age. If you would like to know more you can email them at rice-s@dollaracademy.org.uk, giving your name, contact details and a note of the language(s) you'd like to learn. View more information at: <https://dollaracademy.org.uk/>

Estate Inspection



Margaret carries out Estate Inspections to all developments on a regular basis, if there is something that you would like to bring to our attention or if you would like to meet Margaret on site, please contact her on the details below.

Margaret is always happy to meet out with the scheduled estate inspections to discuss any issues you may have or if you would just like to put a face to the name, we are always happy to grow our relationships with our owners and value any and all feedback.

Margaret.Scott@ochilviewha.co.uk or
01259 231992

STAY INFORMED

Follow us on Facebook to get more local news and info

01259 722899

factoring@ochilviewha.co.uk

www.ochilviewha.co.uk

[ochilviewha](https://www.facebook.com/ochilviewha)

twitter.com/ViewOchil

My Home



Did you know we have an online portal called My Home? This can be accessed by any owners who receive services from us.

The portal enables you to access information securely and undertake various functions such as: -

- ✔ View payment transactions
- ✔ Print an online statement
- ✔ Make a payment
- ✔ View repairs history
- ✔ View outstanding repairs
- ✔ Place a repair request
- ✔ Update your details and contact information
- ✔ Request a meeting with a member of staff
- ✔ Report a complaint
- ✔ View and download any documents such as Factoring Agreements or Development Schedules

The service is completely free and allows you to access services whenever you want, whatever the time. You can even appoint someone to use the portal on your behalf.

Even if you think this sounds difficult, we can help! One of our Digital Champions can speak to you directly or arrange a meeting to get you started. Simply email factoring@ochilviewha.co.uk or call us on **01259 722899**.

Who do I contact regarding any communal factoring issues?

Margaret Scott is our Assistant Property Services Officer; she deals with all factoring related issues and queries. If you have any communal property issues you would like to discuss, contact her on factoring@ochilviewha.co.uk or alternatively call us on **01259 231992**.



Property PURCHASES

Ochil View Housing Association is always on the look out to increase our stock.

We receive funding from the Scottish government and can also use our own funds to purchase properties from outright owners and sharing owners. We will always look to buy back any shared ownership properties and will consider any purchases when an outright owner decides to sell.

If you are thinking of selling your home or if you would like more information on this please contact us.

LEGIONELLA CHECKS

Is your property going to be vacant for a period of a week or more? If it is, we strongly recommend on your return you flush the water system.

This involves running all taps and showers for a minimum of two minutes, plus flushing all the toilets. It is also recommended that you regularly clean and descale your shower head.



Keep Communal Closes Clear

The common stair is your only means of escape in the event of a fire.

Have you ever thought what you would do if a fire were to break out in your stair? It may not necessarily be in your property.

A fire started in a common stair could be fatal. Even a small bag of rubbish can create enough smoke to fill a whole stair.

Items left in a common stair are often deliberately set on fire.

KEEP IT CLEAR

- Get rubbish, old furniture etc out of the building
- Make sure storage areas are kept locked
- For advice on uplifting items contact your local council



Landscaping UPDATE

We are now in our Spring/ Summer phase of landscaping within our developments. You should have now noticed that the Landscape contractors have been starting to prepare our communal gardens for the summer months. If you have any issues that you would like to bring to our attention, please do not hesitate to contact us.

SUMMER MONTHS (APRIL TO OCTOBER)

- **Grass Cutting** - Every 10 working days, except in very inclement weather conditions.
- **Grass Edging** - Every 10 working days plus annual edge reforming (not including naturalised areas).
- **Shrub Pruning** - Once or twice per year, depending on species.
- **Weed Control** - As required.
- **Hedge Trimming** - 2 times per year
- **Litter Picking** - Every 10 working days

